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PRODUCT SERVICES

Global Support From Our Taiwan & EU & USA & CHINA Facilities

- -Service
- -Spare Parts
- Tooling
- Upgrades





PRODUCT SERVICES

With high quality and reliability, over 10,000 sets of CNC machines in operation on the market worldwide. QUASER provides professional, efficient technical support services for all of our new and used machine tools.

AR Headset

Through the AR headset, we make troubleshooting easier than ever. For example, we augment the diagram in a real-time screen to support the frontline operator in finding the problem.

With support from worldwide service centers, we efficiently reduce machine downtime.

Machine spare parts

QUASER offers a full range of most needed machine spare parts, many of which are available from stock, to support our machining systems. Our product range includes all most needed critical spare parts, as well as consumable parts.

Service and Maintenance

QUASER has a professional, dedicated and efficient service team that can provide technical support and on-site service for our customers. For example:

Pre-sales: Cutting application evaluation, & factory automation planning.

After-sales: Ball Bar/ Laser calibration, level calibration, machine health check, annual maintenance service.

Our service team can be tailored to the individual needs, providing the level of support to ensure the highest machine operation efficiency.

Technology upgrade

QUASER is committed to continuous improvement of existing products and plans to develop new innovative technologies. For example: machine upgrade, and software upgrade.

These improvements and technologies can be retrofitted as upgrades to a customer's existing system for a cost-effective path to better productivity and reliability.













